

FREQUENTLY ASKED QUESTIONS

1. Conference & delegate information;

- a) **When will 2019 Dairy Feed Quality Conference Bangkok be held?**
2019 Dairy Feed Quality Conference Bangkok will be held on **September 16-17 (Monday and Tuesday)**. For each of two days, the program starts at 9.00 AM. The first day ends at 5.00 PM immediately followed by meet the speaker until 7.00 PM. On second day programs starts at 9.00 AM and end at 3.00 PM and workshop starts 3.00 PM until 5.00 PM
- b) **Where will the event be held?**
2019 Dairy Feed Quality Conference Bangkok will be held at **Hilton Sukhumvit** in Bangkok, Thailand.
- c) **How many delegates will be expected to attend 2019 Dairy Feed Quality Conference Bangkok?**
Approximately 150 delegates are expected to 2019 Dairy Feed Quality Conference Bangkok.
- d) **Can I have a list of attendees of 2019 Dairy Feed Quality Conference Bangkok?**
We are afraid that we are not able to give the list of attendees but we create many great opportunities for delegates to network each other onsite.
- e) **What is the program/schedule?**
The main conference starts on September 16, 2019 and ends on September 17, 2019 The full program will be available in our brochure and can be downloaded from <https://asian-agribiz.com/conferences/dairy-feed-quality-conference/> or can be requested from events@asian-agribiz.com.
- f) **What is detailed topics and program?**
2019 Dairy Feed Quality Conference Bangkok will bring together 15 presentations across and will bring together an exciting team of practical hands-on speakers all with experience of milk production under tropical conditions, two simultaneous discussion groups to help you develop your business. The themes of the conference are: Calf and heifer management – setting the future profitability of your herd, Diet formulation strategies – getting value from the major cost input and Satisfying the modern consumer and creating value that translates to farm profitability.
Please view our 2019 detailed topics and program <https://asian-agribiz.com/conferences/dairy-feed-quality-conference/> to gain insight about topics covered at the conference.
15 presentations across three critical themes
- g) **Program change policy**
Please note that speakers and topics were confirmed at the time of publishing, however, circumstances beyond the control of the organisers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, Asian Agribusiness Media reserves the right to alter or modify the advertised speakers and/or topics if necessary.
- h) **List of the speakers**
List of 2019 Dairy Feed Quality Conference Bangkok speakers is now available in our brochure at <https://asian-agribiz.com/conferences/dairy-feed-quality-conference/>

- i) Proceedings Memory stick**
When you register to attend the conference, you will receive link of paper which send to your email prior to conference start one week. Alternatively, you may place an order on the proceedings memory stick for USD 200 at <https://asian-agribiz.com/conferences/dairy-feed-quality-conference/> if you do not wish to attend the conference.
- j) Presentations**
All presentations can be downloaded from our web link. We will email you this link after the conference. To ensure that you will have an access to these presentations, please provide us your most recent and effective email address.
- k) Conference sponsors**
Our conference sponsors are as follows:

(To be Advised)
- l) Dress code**
Smart casual is the standard attire for the event. Please be comfortable. Do remember that in spite of the warm temperature outside, the hotel air-conditioning can lower the temperature considerably so you might want to be prepared by bringing a light jacket or shawl.

2. Registration fees & special rates;

- a) Registration**
Registration can be made online at <https://portal.asian-agribiz.com/EventRegistration/> or by completing a physical registration form and forwarding it by email. See our web site www.asian-agribiz.com for further details.
If completing a physical form, please complete one form for each delegate.
- b) Early bird and team registration**
We offer an early bird including team registration within a limited time.
All special registration rates and conditions can be found in our brochure at <https://asian-agribiz.com/conferences/dairy-feed-quality-conference/> Please register early to avail to the special rates.
- c) What does the registration fee cover?**
Delegate registration fee covers attendance to all sessions, lunch and coffee breaks during the two-day conference on September 16-17, 2019, and network sessions on first day (Monday, September 16). Other costs such as hotel accommodation, airfare, and meals outside those above mentioned, are not included and to be settled separately by the delegate.
- d) Admission**
Only registered and fully paid delegates will be allowed into the vicinity of the conference, including the areas occupied by the conference meeting room, registration desk, coffee breaks, lunch, and networking session.
- e) How much do I have to pay if I don't attend all the sessions?**
The conference registration fee is a fixed fee whether you attend one session or all sessions.

- f) **Do you provide complimentary (fellowship) registration?**
We regret that we cannot provide sponsorship to any delegate, due to limited budget. We, however, provide special registration rates if your organization will be sending a group of 3 to 5 delegates, alternatively a group of 6 delegates or more.
- g) **Replacement / Substitution**
You may submit a substitution or a replacement only if we receive your written request before **September 9, 2019**. Please email events@asian-agribiz.com
Please note that substitutions after the cut-off date (7 days prior to the conference) will not be granted.
- h) **Cancellation / refund**
Registration is refundable only if we receive your written request before **August 26, 2019** Please email events@asian-agribiz.com Please note that a cancellation received after the cut-off date (21 days prior to the conference) will not be granted.
- i) **Additional refund & cancellation policy;**
We do not provide refunds for cancellations received less than twenty-one days prior to the conference. For cancellations received in writing more than twenty-one days prior to the conference you will receive a full refund less any banking charges that may have been incurred on your behalf. Alternatively the sum can be credited towards another conference organised by us for up to one year from the date of the original conference. In the event that we cancel the event, delegates will receive a full refund less any banking charges that may have been incurred on your behalf. Alternatively the sum can be credited towards another of our conferences for up to one year from the date of the original conference. We are not responsible for any loss or damage as a result of a substitution, alteration or cancellation/postponement of the conference. We assume no liability whatsoever if this conference is cancelled, rescheduled or postponed due to a fortuitous event that in the opinion of the organisers renders this conference impracticable or impossible. For purposes of this clause, a fortuitous event shall include, but not be limited to: war, fire, labour strike, disease outbreak (human or livestock), extreme weather or other emergency.

3. Payment & receipt;

- a) **Payment**
Registration fee is due in full at the time of registration. Registrants who have not made full payment will be declined entry to the conference.
- b) **How do I pay the registration fees?**
The registration fees may be paid via credit card (MasterCard, Visa or American Express) or bank transfer. Please make all payments in **US Dollars**.
- i. **Credit Card**
*For security purposes, we recommend you to make the online registration and payment at <https://portal.asian-agribiz.com/EventRegistration/>
or kindly fax us the completed registration form with your Credit Card details at +65 6276 1816
- ii. **Bank Transfer**
We will send you an invoice with remittance instructions.
Please email or fax bank transfer slip to: events@asian-agribiz.com
or +65 6276 1816

c) Receipts

Official receipts will be emailed to you after we receive your registration and full payment. Please provide us your current email address when you register in order to ensure to have the Official Receipt from us. Should you have any specific requirements for your receipt please contact the Conference Organiser when you register.

d) Can you please extend the deadline for payment?

We do not generally extend any deadlines. This is to be fair to the large majority who worked to meet the deadline.

e) Can I pay the registration fee onsite?

We do not encourage onsite payment mainly because there is no guarantee of your seat. Most of our conferences are sold out before the conference and there is usually no onsite registration.

4. Dietary requirement & special care;

Should you have a specific dietary requirements please contact the Conference Organiser in advance.

a) What kind of meals do you serve?

We are delighted to serve the cuisine of the country in which the event is held tempered by what is popular to locals and to overseas visitors. Lunches are buffets and there is usually various kinds of dishes to be selected from. The Conference Dinner is meet the speakers with canape and drinks.

b) Halal / Vegetarian

Please let us know if you are a vegetarian, or require Halal or if you have any other special meal request. Please email events@asian-agribiz.com so we will do our best to meet your requests.

c) Special care – such as wheel chair access – please contact events@asian-agribiz.com

5. Accommodation & travel;

a) How to travel to the conference

Once you arrive Suvarnabhumi international airport or Don Muang airport, there are many ways to reach Hilton Sukhumvit. Map is also available on our website www.asian-agribiz.com

▪ **Taxi**

- Fee: Around THB 300 - 400
- Hours: 24 hours
- Travel Time: 40 -45 minutes
- There are taxi counters outside of the terminal building after you pass the customs counters. You will get a coupon mentioning that THB 50 will be added in addition to the metre fare calculated by distance.

▪ **Limousine Transfer**

- Fee: From THB 1,800 /one way maximum 2 persons
- Hours: 24 hours
- Travel Time: 45 minutes
- Reservations are required and should be made 7 days in advance. Cancellations should be made by email at least 48 hours in advance to avoid a full charge. Guests can request for limousine transfer in advance at

Kanokwan.Pornpattanapaisankul@hilton.com

b) Hotel and airfare

Hotel accommodation and travel costs are not included in the registration fee. We offer the best negotiated accommodation rates at, Hilton Sukhumvit Hotel, the conference hotel and a list of alternative accommodations located close to the conference hotel at various rates and diverse facilities on our website www.asian-agribiz.com or can be directly book by using hotel booking form.

c) Airport pick-up and drop-off services

Each hotel provides airport pick-up and drop-off transfers. Payment is to be made directly to the hotel of your choice via credit card, bank transfer, or cash. Please directly contact your hotel if you wish to avail of this transfer.

d) When do I need to be in Bangkok?

All participants are encouraged to arrive in Bangkok by Sunday September 15, 2019 at the latest, as the main conference starts at 9:00 AM on Monday September 16, 2019. You may also want to arrive a day early so you can enjoy the city.

e) Do I need to apply for a VISA to enter Thailand?

Kindly visit the Thailand's Department of Foreign Affairs at <http://www.mfa.go.th/main/en/services/4908> to view the summary of countries that require visa.

f) Will you send me necessary invitation letters for my VISA application?

We will be glad to send it to you. In this regard, may we request for a copy of your passport or the following details from you:

First name:
Last name:
Passport No:
Issue Date:
Expiry Date:
Date of Birth:
Place of Birth:

We will put this in the letter that you will use to submit to the Ambassador or Consulate of Thailand in your country. We'll email you a PDF copy of the letter. Please email events@asian-agribiz.com

6. Country information;

a) What is the climate in Bangkok, Thailand?

In September, Bangkok receives at least 5 hours of sunshine per day. It doesn't feel much cooler as autumn approaches and there is a lot of rainfall this month, with around 220mm expected, however, Phuket has an average of 440mm of rain in September! September is the wettest month in the city, however, it's the penultimate month for wet season. If you are visiting the area, pack a mac or raincoat, as you will encounter a few showers. This month is also still humid, with temperatures ranging between 25°C and 32°C. The daily average temperature for Bangkok in September is usually around 29°C and it's still very warm, despite the high chance of showers. The temperature is only 2 degrees warmer than what we would consider our coldest month, January. The highest ever recorded temperature in September for Bangkok is 37°C with the lowest being 22°C. However, temperatures are generally consistent with the averages for each month.

b) Currency

i. What is the unit of currency in Thailand?

Thailand's monetary unit is Thai Baht (THB). The current exchange rate of one US Dollar is approximately 31.43 as of June 6, 2019

(See <http://www.xe.com/ucc/> to convert your currency into Thai Baht)

ii. Where can I get my money changed?

Both international airports (Suvarnabhumi and Don Muang) in Bangkok have currency exchange facilities. You can get Thai Baht from ATM machines using your major credit card or debit card, even in many small towns around Bangkok. The exchange rate is automatic and roughly as good as you'll find. MasterCard and Visa are most commonly accepted, but other kinds of major credit cards and debit cards are commonly accepted as well.

c) Shopping & entertainment;

Bangkok has various shopping and entertainment places that are conveniently reachable by visitors. You can select from the variety of exciting and interesting activities that the city has to offer during your stay. Please visit <http://www.tourismthailand.org/home> to see what you may experience during your stay!

d) Other useful links / information

For further information on Thailand please visit:

Ministry of Foreign Affairs <http://www.mfa.go.th/main/en/services/4908>

Department of Tourism <http://www.tourism.go.th/home/content>

Universal Currency Converter www.xe.com

World Time www.worldtimeserver.com

Thailand Travel Guide <http://www.tourismthailand.org/home>

7. Any questions apart from above or special queries;

Please contact;

Ms. Sutasinee Lake

Email: sutasinee@asian-agribiz.com

Ph: +66 8989 80777

Ms. Pornmanee Tangamornphankun

Email: pornmanee@asian-agribiz.com

Ph: +66 9492 66241
