

FREQUENTLY ASKED QUESTIONS

1. Masterclass & delegate information;

- a) **When will 2019 Broiler Feed Masterclasses be held?**
2019 Broiler Feed Masterclasses will be held on **August 23, 20189 (Friday)**.
The program starts at 9:00 AM and ends at 5:00 PM.
- b) **Where will the event be held?**
2019 Broiler Feed Masterclasses will be held at **Amari Watergate Hotel** in Bangkok, Thailand.
- c) **How many delegates will be expected to attend 2019 Broiler Feed Masterclasses?**
Approximately over 50 delegates are expected to attend 2019 Broiler Feed Masterclasses.
- d) **Can I have a list of attendees of 2019 Broiler Feed Masterclasses?**
We are afraid that we are not able to give the list of attendees but we create many great opportunities for delegates to network each other onsite.
- e) **What is the program/schedule?**
The masterclass starts on August 23, 2019. The full program will be available in our brochure and can be downloaded from www.asian-agribiz.com or can be requested from events@asian-agribiz.com.
- f) **What is detailed topics and program?**
The Masterclass will be led again by Robert Renema, Independent Consultant and Producer Programs Manager, Alberta Chicken Producers, Edmonton, Canada. Dr Renema, an ex-lecturer of the University of Alberta, worked for many years alongside the well-respected Professor Frank Robinson. His background makes him very suited to lead both sessions. He has a good understanding of male vs. female growth, feed and environmental management, and sexual behaviour as it relates to egg production and fertility. He has presented papers on these themes to producers, classes and to a wide range of audiences at meetings around the world.
at <https://asian-agribiz.com/conferences/broiler-breeder-masterclass-2019/> to gain insight about topics covered at the conference.
- g) **Program change policy**
Please note that speakers and topics were confirmed at the time of publishing, however, circumstances beyond the control of the organisers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, Asian Agribusiness Media reserves the right to alter or modify the advertised speakers and/or topics if necessary.
- h) **Conference sponsors**
Our conference sponsors are as follows:



d) List of the speakers

List of 2019 Broiler Feed Masterclasses speakers is now available in our brochure at <https://asian-agribiz.com/conferences/broiler-breeder-masterclass-2019/>

i) Proceedings Memory stick

When you register to attend the masterclass, you will receive link of paper which send to your email prior to masterclass start one week. Alternatively, you may place an order on the proceedings memory stick for USD 250 at <https://asian-agribiz.com/conferences/broiler-breeder-masterclass-2019/> if you do not wish to attend the masterclass.

j) Presentations

All presentations can be downloaded from our web link. We will email you this link after the masterclass. To ensure that you will have an access to these presentations, please provide us your most recent and effective email address.

k) Dress code

Smart casual is the standard attire for the event. Please be comfortable. Do remember that in spite of the warm temperature outside, the hotel air-conditioning can lower the temperature considerably so you might want to be prepared by bringing a light jacket or shawl.

2. Registration fees & special rates;

a) Registration

Registration can be made online at <https://www.secureregistrations.com/BROmaster19/> or by completing a physical registration form and forwarding it by fax, email or post. See our web site www.asian-agribiz.com for further details. If completing a physical form, please complete one form for each delegate.

b) Early bird and team registration

We offer an early bird including team registration within a limited time. All special registration rates and conditions can be found in our brochure at <https://asian-agribiz.com/conferences/broiler-breeder-masterclass-2019/>. Please register early to avail to the special rates.

c) What does the registration fee cover?

Delegate registration fee covers attendance to masterclass, lunch and coffee breaks on August 23, 2019.

d) Admission

Only registered and fully paid delegates will be allowed into the vicinity of the conference, including the areas occupied by the masterclass meeting room, registration desk, coffee breaks, lunch.

e) How much do I have to pay if I don't attend all the sessions?

The masterclass registration fee is a fixed fee whether you attend one session or all sessions.

f) Do you provide complimentary (fellowship) registration?

We regret that we cannot provide sponsorship to any delegate, due to limited budget. We, however, provide special registration rates if your organization will be sending a group of 3 to 5 delegates, alternatively a group of 6 delegates or more.

g) Replacement / Substitution

You may submit a substitution or a replacement only if we receive your written request before **August 15, 2019**. Please email events@asian-agribiz.com. Please note that substitutions after the cut-off date (7 days prior to the masterclass) will not be granted.

h) Cancellation / refund

Registration is refundable only if we receive your written request before **August 1, 2019**. Please email events@asian-agribiz.com Please note that a cancellation received after the cut-off date (21 days prior to the masterclass) will not be granted.

i) Additional refund & cancellation policy;

We do not provide refunds for cancellations received less than twenty-one days prior to the masterclass. For cancellations received in writing more than twenty-one days prior to the masterclass you will receive a full refund less any banking charges that may have been incurred on your behalf. Alternatively, the sum can be credited towards another masterclass organised by us for up to one year from the date of the original masterclass. In the event that we cancel the event, delegates will receive a full refund less any banking charges that may have been incurred on your behalf. Alternatively, the sum can be credited towards another of our masterclass for up to one year from the date of the original masterclass. We are not responsible for any loss or damage as a result of a substitution, alteration or cancellation/postponement of the masterclass. We assume no liability whatsoever if this masterclass is cancelled, rescheduled or postponed due to a fortuitous event that in the opinion of the organisers renders this masterclass impracticable or impossible. For purposes of this clause, a fortuitous event shall include, but not be limited to: war, fire, labour strike, disease outbreak (human or livestock), extreme weather or others emergency.

3. Payment & receipt;

a) Payment

Registration fee is due in full at the time of registration. Registrants who have not made full payment will be declined entry to the masterclass.

b) How do I pay the registration fees?

The registration fees may be paid via credit card (MasterCard, Visa or American Express) or bank transfer. Please make all payments in **US Dollars**.

i. Credit Card

*For security purposes, we recommend you to make the online registration and payment at <https://www.secureregistrations.com/BROmaster19/> or kindly fax us the completed registration form with your Credit Card details at +65 6276 1816

ii. Bank Transfer

(All bank charges to be borne by the payer)
Quote 'BROILER BREEDER MASTERCLASSES' in the transfer details and attach a copy of the transaction to the registration form. Please see below our bank details.
Bank: DBS Bank Ltd, 12 Marina Boulevard, Singapore
Account name: Asian Agribusiness Media Pte Ltd.
Bank and branch code: 7171001
Account no: 0065 004163 01 0 022 USD
SWIFT: DBSSSGSG

Please email or fax bank transfer slip to: events@asian-agribiz.com
or +65 6276 1816

c) Receipts

Official receipts will be emailed to you after we receive your registration and full payment. Please provide us your current email address when you register in order to ensure to have the Official Receipt from us. Should you have any specific requirements for your receipt please contact the Course Organiser when you register.

d) Can you please extend the deadline for payment?

We do not generally extend any deadlines. This is to be fair to the large majority who worked to meet the deadline.

e) Can I pay the registration fee onsite?

We do not encourage onsite payment mainly because there is no guarantee of your seat. Most of our masterclass are sold out before the masterclass and there is usually no onsite registration.

4. Dietary requirement & special care;

Should you have a specific dietary requirements please contact the Organiser in advance.

a) What kind of meals do you serve?

We are delighted to serve the cuisine of the country in which the event is held tempered by what is popular to locals and to overseas visitors. Lunches are buffets and there is usually various kinds of dishes to be selected from.

b) Halal / Vegetarian

Please let us know if you are a vegetarian, or require Halal or if you have any other special meal request. Please email events@asian-agribiz.com so we will do our best to meet your requests.

c) Special care – such as wheel chair access – please contact events@asian-agribiz.com

5. Accommodation & travel;

a) How to travel to the conference

Once you arrive Suvarnabhumi international airport or Don Muang airport, there are many ways to reach Amari Watergate Hotel. Map is also available on our website www.asian-agribiz.com

▪ **Taxi**

- Fee: Around THB 300 - 350
- Hours: 24 hours
- Travel Time: 30 – 40 minutes
- There are taxi counters outside of the terminal building after you pass the customs counters. You will get a coupon mentioning that THB 50 will be added in addition to the metre fare calculated by distance.

▪ **Limousine Transfer**

- Fee: From THB 1,605 /one way
- Hours: 24 hours
- Travel Time: 45 minutes
- Reservations are required and should be made 7 days in advance. Cancellations should be made by email at least 48 hours in advance to avoid a full charge. Guests can request for limousine transfer in advance at Chanyaphat Chinnapatpornphan (AWB SM) <chanyaphat.c@amari.com>

b) Hotel and airfare

Hotel accommodation and travel costs are not included in the registration fee. We offer the best negotiated accommodation rates at, **Amari Watergate Hotel**, the masterclass hotel and a list of alternative accommodations located close to the masterclass hotel at various rates and diverse facilities on our website www.asian-agribiz.com or can be requested from events@asian-agribiz.com

c) Airport pick-up and drop-off services

Each hotel provides airport pick-up and drop-off transfers. Payment is to be made directly to the hotel of your choice via credit card, bank transfer, or cash. Please directly contact your hotel if you wish to avail of this transfer.

d) When do I need to be in Bangkok?

All participants are encouraged to arrive in Bangkok by Thursday, August 22 at the latest, as the masterclass starts at 9:00 AM on Friday, August 23. You may also want to arrive a day early so you can enjoy the city.

e) Do I need to apply for a VISA to enter Thailand?

Kindly visit the Thailand's Department of Foreign Affairs at <http://www.mfa.go.th/main/en/services/4908> to view the summary of countries that require visa.

f) Will you send me necessary invitation letters for my VISA application?

We will be glad to send it to you. In this regard, may we request for a copy of your passport or the following details from you:

First name:
Last name:
Passport No:
Issue Date:
Expiry Date:
Date of Birth:
Place of Birth:

We will put this in the letter that you will use to submit to the Ambassador or Consulate of Thailand in your country. We'll email you a PDF copy of the letter. Please email events@asian-agribiz.com

6. Country information;

a) What is the climate in Bangkok, Thailand?

Thailand climate is controlled by tropical monsoons and the weather in Thailand is generally hot and humid across most of the country throughout most of the year. The average temperature is 35° C. The rainy season lasts from July to October and is dominated by the southwest monsoon, during which time rainfall in most of Thailand is at its heaviest. However, like the 'cool' season, the name 'rainy' season is slightly misleading. While it certainly does rain during this season, it's more likely to consist of flash-flood afternoon downpours than a continual drizzle for days. It's typically sunny throughout the rainy season, but when the rain comes, it's fast and quite furious.

b) Currency

i. What is the unit of currency in Thailand?

Thailand's monetary unit is Thai Baht (THB). The current exchange rate of one US Dollar is approximately 30.73 as of June 25, 2019. (See <http://www.xe.com/ucc/> to convert your currency into Thai Baht)

ii. Where can I get my money changed?

Both international airports (Suvarnabhumi and Don Muang) in Bangkok have currency exchange facilities. You can get Thai Baht from ATM machines using your major credit card or debit card, even in many small towns around Bangkok. The exchange rate is automatic and roughly as good as you'll find. MasterCard and Visa are most commonly accepted, but other kinds of major credit cards and debit cards are commonly accepted as well.

c) Shopping & entertainment;

Bangkok has various shopping and entertainment places that are conveniently reachable by visitors. You can select from the variety of exciting and interesting activities that the city has to offer during your stay. Please visit <http://www.tourismthailand.org/home> to see what you may experience during your stay!

d) Other useful links / information

For further information on Thailand please visit:

Ministry of Foreign Affairs <http://www.mfa.go.th/main/en/services/4908>

Department of Tourism <http://www.tourism.go.th/home/content>

Universal Currency Converter www.xe.com

World Time www.worldtimeserver.com

Thailand Travel Guide <http://www.tourismthailand.org/home>

7. Any questions apart from above or special queries;

Please contact;

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