FREQUENTLY ASKED QUESTIONS

1. Conference & delegate information;

   a) When will 2019 Broiler Feed Quality Conference Jakarta be held?
      2019 Broiler Feed Quality Conference Jakarta will be held on August 26-27, 2019 (Monday and Tuesday). For each of two days, the program starts at 9.00 AM. The first day ends at 6.00 PM immediately followed by meet the speaker until 7.00 PM and second day ends at 5.00 PM.

   b) Where will the event be held?
      2019 Broiler Feed Quality Conference Jakarta will be held at Double Tree by Hilton Jakarta Hotel in Jakarta, Indonesia.

   c) How many delegates will be expected to attend 2019 Broiler Feed Quality Conference Jakarta?
      Approximately 180 delegates are expected to 2019 Broiler Feed Quality Conference Jakarta.

   d) Can I have a list of attendees of 2019 Broiler Feed Quality Conference Jakarta?
      We are afraid that we are not able to give the list of attendees but we create many great opportunities for delegates to network each other onsite.

   e) What is the program/schedule?
      The main conference starts on August 26, 2019 and ends on August 27, 2019. The full program will be available in our brochure and can be downloaded from www.asian-agribiz.com or can be requested from events@asian-agribiz.com.

   f) What is detailed topics and program?
      2019 Broiler Feed Quality Conference Jakarta will bring together 17 World class speakers from as far afield as Norway, Germany, India, Australia, New Zealand, Canada and USA including 18 presentations, four major topics and one horizon address. There will be four sessions; Beyond AGPs – lesson learnt in last 12 months, early chick nutrition – the first 24 hours, amino acid nutrition- why it is so critical, water & environment management – risks & recommendations. Please view our 2019 detailed topics and program at https://asian-agribiz.com/conferences/broiler-feed-quality-conferences/ to gain insight about topics covered at the conference.

   g) Program change policy
      Please note that speakers and topics were confirmed at the time of publishing, however, circumstances beyond the control of the organisers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, Asian Agribusiness Media reserves the right to alter or modify the advertised speakers and/or topics if necessary.

   h) List of the speakers
      List of 2019 Broiler Feed Quality Conference Jakarta speakers is now available in our brochure at https://asian-agribiz.com/conferences/broiler-feed-quality-conferences/

   i) Proceedings Memory stick
      When you register to attend the conference, you will receive link of paper which send to your email prior to conference start one week. Alternatively, you may place an order on the proceedings memory stick for USD 200 at https://asian-agribiz.com/conferences/broiler-feed-quality-conferences/ if you do not wish to attend the conference.
j) **Presentations**
All presentations can be downloaded from our web link. We will email you this link after the conference. To ensure that you will have an access to these presentations, please provide us your most recent and effective email address.

k) **Conference sponsors**
Our conference sponsors are as follows:

Platinum Sponsors;

Gold Sponsors;

Silver Sponsors;

l) **Dress code**
Smart casual is the standard attire for the event. Please be comfortable. Do remember that in spite of the warm temperature outside, the hotel air-conditioning can lower the temperature considerably so you might want to be prepared by bringing a light jacket or shawl.

2. **Registration fees & special rates**;

a) **Registration**
Registration can be made online at [https://www.secureregistrations.com/BROfeedQC19/](https://www.secureregistrations.com/BROfeedQC19/) or by completing a physical registration form and forwarding it by email. See our web site [www.asian-agribiz.com](http://www.asian-agribiz.com) for further details.

If completing a physical form, please complete one form for each delegate.

b) **Early bird and team registration**
We offer an early bird including team registration within a limited time.
All special registration rates and conditions can be found in our brochure at [https://asian-agribiz.com/conferences/broiler-feed-quality-conferences/](https://asian-agribiz.com/conferences/broiler-feed-quality-conferences/)
Please register early to avail to the special rates.

c) **What does the registration fee cover?**
Delegate registration fee covers attendance to all sessions, lunch and coffee breaks during the two-day conference on August 26-27, 2019, and network sessions on first day (Monday, August 26). Other costs such as hotel accommodation, airfare, and meals outside those above mentioned, are not included and to be settled separately by the delegate.

d) **Admission**
Only registered and fully paid delegates will be allowed into the vicinity of the conference, including the areas occupied by the conference meeting room, registration desk, coffee breaks, lunch, and networking session.

e) How much do I have to pay if I don’t attend all the sessions?
The conference registration fee is a fixed fee whether you attend one session or all sessions.

f) Do you provide complimentary (fellowship) registration?
We regret that we cannot provide sponsorship to any delegate, due to limited budget. We, however, provide special registration rates if your organization will be sending a group of 3 to 5 delegates, alternatively a group of 6 delegates or more.

g) Replacement / Substitution
You may submit a substitution or a replacement only if we receive your written request before August 16, 2019. Please email events@asian-agribiz.com Please note that substitutions after the cut-off date (7 days prior to the conference) will not be granted.

h) Cancellation / refund
Registration is refundable only if we receive your written request before July 31, 2019. Please email events@asian-agribiz.com Please note that a cancellation received after the cut-off date (21 days prior to the conference) will not be granted.

i) Additional refund & cancellation policy;
We do not provide refunds for cancellations received less than twenty-one days prior to the conference. For cancellations received in writing more than twenty-one days prior to the conference you will receive a full refund less any banking charges that may have been incurred on your behalf. Alternatively the sum can be credited towards another conference organised by us for up to one year from the date of the original conference. In the event that we cancel the event, delegates will receive a full refund less any banking charges that may have been incurred on your behalf. Alternatively the sum can be credited towards another of our conferences for up to one year from the date of the original conference. We are not responsible for any loss or damage as a result of a substitution, alteration or cancellation/postponement of the conference. We assume no liability whatsoever if this conference is cancelled, rescheduled or postponed due to a fortuitous event that in the opinion of the organisers renders this conference impracticable or impossible. For purposes of this clause, a fortuitous event shall include, but not be limited to: war, fire, labour strike, disease outbreak (human or livestock), extreme weather or other emergency.

3. Payment & receipt;

a) Payment
Registration fee is due in full at the time of registration. Registrants who have not made full payment will be declined entry to the conference.

b) How do I pay the registration fees?
The registration fees may be paid via credit card (MasterCard, Visa or American Express) or bank transfer. Please make all payments in US Dollars.

   i. Credit Card
   *For security purposes, we recommend you to make the online registration and payment at https://www.secureregistrations.com/BROfeedQC19/
or kindly fax us the completed registration form with your Credit Card details at +65 6276 1816

   ii. Bank Transfer
   We will send you an invoice with remittance instructions. 
   Please email or fax bank transfer slip to: events@asian-agribiz.com or +65 6276 1816
c) Receipts
Official receipts will be emailed to you after we receive your registration and full payment. Please provide us your current email address when you register in order to ensure to have the Official Receipt from us. Should you have any specific requirements for your receipt please contact the Conference Organiser when you register.

d) Can you please extend the deadline for payment?
We do not generally extend any deadlines. This is to be fair to the large majority who worked to meet the deadline.

e) Can I pay the registration fee onsite?
We do not encourage onsite payment mainly because there is no guarantee of your seat. Most of our conferences are sold out before the conference and there is usually no onsite registration.

4. Dietary requirement & special care;

Should you have a specific dietary requirements please contact the Conference Organiser in advance.

a) What kind of meals do you serve?
We are delighted to serve the cuisine of the country in which the event is held tempered by what is popular to locals and to overseas visitors. Lunches are buffets and there is usually various kinds of dishes to be selected from. The Conference Dinner is meet the speakers with canape and drinks.

b) Halal / Vegetarian
Please let us know if you are a vegetarian, or require Halal or if you have any other special meal request. Please email events@asian-agribiz.com so we will do our best to meet your requests.

c) Special care – such as wheel chair access – please contact events@asian-agribiz.com

5. Accommodation & travel;

a) How to travel to the conference
Once you arrive Jakarta international airport, there are many ways to reach Double Tree by Hilton Hotel. Please see below the map and directions

Address: Double Tree by Hilton Jakarta - Diponegoro
Jl Pegangsaan Timur No 17 Cikini, Jakarta 10310 Indonesia
Tel: +62 21 3190 4433 Fax: +62 21 3192 4877
Email: JakartaDiponegoro.info@hilton.com

Directions from the airport to Double Tree by Hilton – Diponegoro
From the airport take toll road Prof Sedyatmo then exit at Manga Dua onto Gunung Sahari Raya road. Turn right onto Raden Saleh road and stay on Cikini Raya road until you reach the hotel on your left.

- **Taxi**
  - Fee: Around IDR 350,000 (toll fee included)
  - Hours: 24 hours
  - Travel Time: 60 minutes
  - Taxi counters are located on the Arrivals level after customs and outside at the taxi stand.
  - Blue Bird Taksi: (Recommended) Loading Zones: Terminal 1, Terminal 2, Terminal 3. Destination: Jakarta, Bogor, Depok, Tangerang, Bekasi. Tarif: Flag Fall – Rp. 7,500,-, Per Km - Rp. 4,000,- Location: Gd. Blue Bird Lt.1 Jl. Mampang Prapatan Raya No.60 jakarta Phone : 0215500266

- **Limousine Transfer**
  - Fee: From IDR 665,500 (approx. USD 50)
  - Hours: 24 hours
  - Travel Time: 60 minutes
  - Reservations are required and should be made 5 days in advance. Cancellations should be made by email at least 48 hours in advance to avoid a full charge. Guests can request for limousine transfer in advance at Asteria.Setiarini@Hilton.com

b) **Hotel and airfare**
Hotel accommodation and travel costs are not included in the registration fee. We offer the best negotiated accommodation rates at, Double Tree by Hilton, the conference hotel and a list of alternative accommodations located close to the conference hotel at various rates and diverse facilities on our website www.asian-agribiz.com or can be requested from events@asian-agribiz.com

c) **Airport pick-up and drop-off services**
Each hotel provides airport pick-up and drop-off transfers. Payment is to be made directly to the hotel of your choice via credit card, bank transfer, or cash. Please directly contact your hotel if you wish to avail of this transfer.

d) **When do I need to be in Jakarta?**
All participants are encouraged to arrive in Jakarta by Sunday, August 25 at the latest, as the main conference starts at 9:00 AM on Monday, August 26. You may also want to arrive a day early so you can enjoy the city.

e) **Do I need to apply for a VISA to enter Indonesia?**
Kindly visit the Indonesia’s Department of Foreign Affairs at http://www.kemlu.go.id/en/Default.aspx to view the summary of countries that require visa.

f) **Will you send me necessary invitation letters for my VISA application?**
We will be glad to send it to you. In this regard, may we request for a copy of your passport or the following details from you:

  First name:
  Last name:
  Passport No:
  Issue Date:
  Expiry Date:
  Date of Birth:
  Place of Birth:

We will put this in the letter that you will use to submit to the Ambassador or Consulate of Indonesia in your country. We’ll email you a PDF copy of the letter. Please email events@asian-agribiz.com
6. Country information;

a) What is the climate in Jakarta, Indonesia?
Jakarta has a tropical monsoon climate, with just two distinct seasons: wet and dry. The wet season takes up the majority of the year, from October to May, with the dry season typically running from June to September. It’s going to be hot and humid whenever you visit Jakarta. Temperatures hover around the 31-33 °C mark all year, and rarely fall below 24°C. Humidity ranges from an extremely sticky 85% in December, January and February, to a slightly more tolerable 75% in August and September. Whenever you visit, lightweight cotton clothing, sunscreen and insect spray is recommended.

b) Currency

i. What is the unit of currency in Indonesia?
Indonesia’s monetary unit is Indonesian Rupiah (IDR). The current exchange rate of one US Dollar is approximately IDR 14,461 as of May 17, 2019 (See http://www.xe.com/ucc/ to convert your currency into Indonesian Rupiah)

ii. Where can I get my money changed?
Both Jakarta international airport and the hotel have currency exchange facilities. You can get Indonesian Rupiah from ATM machines using your major credit card or debit card, even in many small towns around Jakarta. The exchange rate is automatic and roughly as good as you’ll find. MasterCard and Visa are most commonly accepted, but other kinds of major credit cards and debit cards are commonly accepted as well.

c) Shopping & entertainment;

Jakarta has various shopping and entertainment places that are conveniently reachable by visitors. You can select from the variety of exciting and interesting activities that the city has to offer during your stay. Please visit www.indonesia.travel/ to see what you may experience during your stay!

d) Other useful links / information
For further information on Indonesia please visit:
Ministry of Foreign Affairs http://www.kemlu.go.id
Department of Tourism www.indonesia.travel/
Universal Currency Converter www.xe.com
World Time www.worldtimeserver.com
Indonesia Travel Guide www.indonesia.travel/

7. Any questions apart from above or special queries;

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