FREQUENTLY ASKED QUESTIONS

1. Conference & delegate information;

   a. When will 2019 Broiler Feed Quality Conference be held?
      2019 Broiler Feed Quality Conference will be held on August 21-22, 2019 (Wednesday to Thursday). For each of the two days, the program starts at 9:00 AM. The first day ends at 6:00 PM then immediately followed by a networking session until 7:00 PM and the second day ends at 5:00 PM.

   b. Where will the event be held?
      2019 Broiler Feed Quality Conference will be held at Amari Watergate Hotel in Bangkok, Thailand.

   c. How many delegates will be expected to attend 2018 Broiler Feed Quality Conference?
      Approximately over 300 delegates are expected to attend 2018 Broiler Feed Quality Conference.

   d. Can I have a list of attendees of 2019 Broiler Feed Quality Conference?
      We are afraid that we are not able to give the list of attendees but we create many great opportunities for delegates to network each other onsite.

   e. What is the program/schedule?
      The main conference starts on August 21, 2019 and ends on August 22, 2019. The full program will be available in our brochure and can be downloaded from www.asian-agribiz.com or can be requested from events@asian-agribiz.com.

   f. What is detailed topics and program?
      2019 Broiler Feed Quality Conference Jakarta will bring together 17 World class speakers from as far afield as Norway, Germany, India, Australia, New Zealand, Canada and USA including 18 presentations, four major topics and one horizon address. There will be four sessions; Beyond AGPs – lesson learnt in last 12 months, early chick nutrition – the first 24 hours, amino acid nutrition - why it is so critical, water & environment management – risks & recommendations. Please view our 2019 detailed topics and program at https://asian-agribiz.com/conferences/broiler-feed-quality-conferences/ to gain insight about topics covered at the conference.

   g. Program change policy
      Please note that speakers and topics were confirmed at the time of publishing, however, circumstances beyond the control of the organisers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, Asian Agribusiness Media reserves the right to alter or modify the advertised speakers and/or topics if necessary.

   h. List of the speakers
      List of 2019 Broiler Feed Quality Conference speakers is now available in our brochure at https://asian-agribiz.com/conferences/broiler-feed-quality-conferences/

   i. Proceedings CD
      When you register to attend the conference, you will receive link of paper which send to your email prior to conference start one week. Alternatively, you may place an order on the proceedings of memory stick for USD 200 at
j. Presentations
All presentations can be downloaded from our web link. We will email you this link after the conference. To ensure that you will have an access to these presentations, please provide us your most recent and effective email address.

k. Conference sponsors
Our conference sponsors are as follows:

Platinum Sponsors;

Gold Sponsors;

Silver Sponsors;

l. Dress code
Smart casual is the standard attire for the event. Please be comfortable. Do remember that despite the warm temperature outside, the hotel air-conditioning can lower the temperature considerably, so you might want to be prepared by bringing a light jacket or shawl.

2. Registration fees & special rates;

a) Registration
Registration can be made online https://www.secureregistrations.com/BROfeedQC19/ or by completing a physical registration form and forwarding it by fax, email or post. See our web site www.asian-agribiz.com for further details.
If completing a physical form, please complete one form for each delegate.

b) Early bird and team registration
We offer an early bird including team registration within a limited time. All special registration rates and conditions can be found in our brochure at https://asian-agribiz.com/conferences/broiler-feed-quality-conferences/ Please register early to avail to the special rates.

c) What does the registration fee cover?
Delegate registration fee covers attendance to all sessions, lunch and coffee breaks during the two-day conference on August 21-22, 2019, Welcome gathering on first night (Tuesday, August 20) and Meet the Speakers on second night (Wednesday, August 21). Other costs such as hotel accommodation, airfare, and meals outside those above mentioned, are not included and to be settled separately by the delegate.

d) Admission
Only registered and fully paid delegates will be allowed into the vicinity of the conference, including the areas occupied by the conference meeting room,
registration desk, coffee breaks, lunch, welcome gathering and networking sessions.

e) How much do I have to pay if I don’t attend all the sessions?
The conference registration fee is a fixed fee whether you attend one session or all sessions.

f) Do you provide complimentary (fellowship) registration?
We regret that we cannot provide sponsorship to any delegate, due to limited budget. We, however, provide special registration rates if your organization will be sending a group of 3 to 5 delegates, alternatively a group of 6 delegates or more.

g) Replacement / Substitution
You may submit a substitution or a replacement only if we receive your written request before August 16, 2019. Please email events@asian-agribiz.com Please note that substitutions after the cut-off date (7 days prior to the conference) will not be granted.

h) Cancellation / refund
Registration is refundable only if we receive your written request before July 31, 2019. Please email events@asian-agribiz.com Please note that a cancellation received after the cut-off date (21 days prior to the conference) will not be granted.

i) Additional refund & cancellation policy:
We do not provide refunds for cancellations received less than twenty-one days prior to the conference. For cancellations received in writing more than twenty-one days prior to the conference you will receive a full refund less any banking charges that may have been incurred on your behalf. Alternatively the sum can be credited towards another conference organised by us for up to one year from the date of the original conference. In the event that we cancel the event, delegates will receive a full refund less any banking charges that may have been incurred on your behalf. Alternatively the sum can be credited towards another of our conferences for up to one year from the date of the original conference. We are not responsible for any loss or damage as a result of a substitution, alteration or cancellation/postponement of the conference. We assume no liability whatsoever if this conference is cancelled, rescheduled or postponed due to a fortuitous event that in the opinion of the organisers renders this conference impracticable or impossible. For purposes of this clause, a fortuitous event shall include, but not be limited to: war, fire, labour strike, disease outbreak (human or livestock), extreme weather or other emergency.

3. Payment & receipt;

a) Payment
Registration fee is due in full at the time of registration. Registrants who have not made full payment will be declined entry to the conference.

b) How do I pay the registration fees?
The registration fees may be paid via credit card (MasterCard, Visa or American Express) or bank transfer. Please make all payments in US Dollars.

i. Credit Card
*For security purposes, we recommend you to make the online registration and payment at https://asian-agribiz.com/conferences/broiler-feed-quality-conferences/ or kindly fax us the completed registration form with your Credit Card details at +65 6276 1816

ii. Bank Transfer
(All bank charges to be borne by the payer)
Quote ‘BROILER FEED QC’ in the transfer details and attach a copy of the transaction to the registration form. Please see below our bank details.
Bank: DBS Bank Ltd, 12 Marina Boulevard, Singapore
Account name: Asian Agribusiness Media Pte Ltd.
Bank and branch code: 7171001
Account no: 0065 004163 01 0 022 USD
SWIFT: DBSSSGSG

Please email or fax bank transfer slip to: events@asian-agribiz.com
or +65 6276 1816

c) Receipts
Official receipts will be emailed to you after we receive your registration and full payment. Please provide us your current email address when you register in order to ensure to have the Official Receipt from us. Should you have any specific requirements for your receipt please contact the Course Organiser when you register.

d) Can you please extend the deadline for payment?
We do not generally extend any deadlines. This is to be fair to the large majority who worked to meet the deadline.

e) Can I pay the registration fee onsite?
We do not encourage onsite payment mainly because there is no guarantee of your seat. Most of our conferences are sold out before the conference and there is usually no onsite registration.

4. Dietary requirement & special care;

Should you have a specific dietary requirements please contact the Conference Organiser in advance.

a) What kind of meals do you serve?
We are delighted to serve the cuisine of the country in which the event is held tempered by what is popular to locals and to overseas visitors. The welcome reception has canapé and finger foods served in a cocktail atmosphere. Lunches are buffets and there is usually various kinds of dishes to be selected from. The Conference Dinner is networking session with canape and drinks.

b) Halal / Vegetarian
Please let us know if you are a vegetarian, or require Halal or if you have any other special meal request. Please email events@asian-agribiz.com so we will do our best to meet your requests.

c) Special care – such as wheel chair access – please contact events@asian-agribiz.com

5. Accommodation & travel;

a) How to travel to the conference
Once you arrive Suvarnabhumi international airport or Don Muang airport, there are many ways to reach Amari Watergate Hotel. Map is also available on our website www.asian-agribiz.com

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<th>Taxi</th>
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<tr>
<td>Fee: Around THB 300 - 350</td>
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<tr>
<td>Hours: 24 hours</td>
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<td>Travel Time: 30 – 40 minutes</td>
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<td>There are taxi counters outside of the terminal building after you pass the customs counters. You will get a coupon mentioning that THB 50 will be added in addition to the metre fare calculated by distance.</td>
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| Limousine Transfer |
- Fee: From THB 1,605 /one way
- Hours: 24 hours
- Travel Time: 45 minutes
- Reservations are required and should be made 7 days in advance. Cancellations should be made by email at least 48 hours in advance to avoid a full charge. Guests can request for limousine transfer in advance at chanyaphat.c@amari.com

b) Hotel and airfare
Hotel accommodation and travel costs are not included in the registration fee. We offer the best negotiated accommodation rates at, Amari Watergate Hotel, the conference hotel and a list of alternative accommodations located close to the conference hotel at various rates and diverse facilities on our website www.asian-agribiz.com or can be requested from events@asian-agribiz.com

c) Airport pick-up and drop-off services
Each hotel provides airport pick-up and drop-off transfers. Payment is to be made directly to the hotel of your choice via credit card, bank transfer, or cash. Please directly contact your hotel if you wish to avail of this transfer.

d) When do I need to be in Bangkok?
All participants are encouraged to arrive in Bangkok by Tuesday, August 20 at the latest, as the main conference starts at 9:00 AM on Wednesday, August 21. You may also want to arrive a day early so you can enjoy the city.

e) Do I need to apply for a VISA to enter Thailand?
Kindly visit the Thailand’s Department of Foreign Affairs at http://www.mfa.go.th/main/en/services/4908 to view the summary of countries that require visa.

f) Will you send me necessary invitation letters for my VISA application?
We will be glad to send it to you. In this regard, may we request for a copy of your passport or the following details from you:

- First name:
- Last name:
- Passport No:
- Issue Date:
- Expiry Date:
- Date of Birth:
- Place of Birth:

We will put this in the letter that you will use to submit to the Ambassador or Consulate of Thailand in your country. We'll email you a PDF copy of the letter. Please email events@asian-agribiz.com

6. Country information;

a) What is the climate in Bangkok, Thailand?
Thailand climate is controlled by tropical monsoons and the weather in Thailand is generally hot and humid across most of the country throughout most of the year. The average temperature is 35°C. The rainy season lasts from July to October and is dominated by the southwest monsoon, during which time rainfall in most of Thailand is at its heaviest. However, like the ‘cool’ season, the name ‘rainy’ season is slightly misleading. While it certainly does rain during this season, it’s more likely to consist of flash-flood afternoon downpours than a continual drizzle for days. It’s typically sunny throughout the rainy season, but when the rain comes, it’s fast and quite furious.

b) Currency
i. What is the unit of currency in Thailand?
Thailand’s monetary unit is Thai Baht (THB). The current exchange rate of one US Dollar is approximately 31.96 as of May 21, 2019. (See http://www.xe.com/ucc/ to convert your currency into Thai Baht)

ii. Where can I get my money changed?
Both international airports (Suvarnabhumi and Don Muang) in Bangkok have currency exchange facilities. You can get Thai Baht from ATM machines using your major credit card or debit card, even in many small towns around Bangkok. The exchange rate is automatic and roughly as good as you’ll find. MasterCard and Visa are most commonly accepted, but other kinds of major credit cards and debit cards are commonly accepted as well.

c) Shopping & entertainment;
Bangkok has various shopping and entertainment places that are conveniently reachable by visitors. You can select from the variety of exciting and interesting activities that the city has to offer during your stay. Please visit http://www.tourismthailand.org/home to see what you may experience during your stay!

d) Other useful links / information
For further information on Thailand please visit:
Department of Tourism http://www.tourism.go.th/home/content
Universal Currency Converter www.xe.com
World Time www.worldtimeserver.com
Thailand Travel Guide http://www.tourismthailand.org/home

7. Any questions apart from above or special queries;
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